

GSK Vaccines
*Benefit Verification*

# *GSK Vaccines Benefit Verification Process and Questions*

**1. What are the URL and registration code for GSK Vaccines Benefit Verification?**

The website address is **www.gskvaccinesbv.com**, and the registration code is **Vaccines2020**.

**2. What is GSK Vaccines Benefit Verification (VBV), and what does it provide?**

GSK VBV is a website that enables enrolled users to check their patients' insurance coverage for SHINGRIX (Zoster Vaccine Recombinant, Adjuvanted) and/or AREXVY (Respiratory Syncytial Virus Vaccine, Adjuvanted) with just a few pieces of information, and to receive a response with the results of the patient's coverage within one minute in most cases. The website checks to see if a patient has medical and/or pharmacy benefit coverage for SHINGRIX and/or AREXVY.

**3. What patient and insurance information is needed to complete a vaccine benefit verification?**

Only the patient's first and last names, date of birth, gender, ZIP code, and Medicare ID or the last four digits of the patient's social security number are required, as well as the individual's insurance carrier and member ID.

**4. Who can use the GSK VBV website?**

The site is intended for use by healthcare professionals, physician offices, health systems, pharmacies, and the office staff of these organizations.

## 5. Will GSK VBV always be able to find the patient's vaccine coverage?

GSK expects the website to return insurance coverage results for patients in a significant majority of cases. If you are unable to identify insurance coverage results through the VBV website, please consider use of GSK's Vaccines Reimbursement Support Center (VRSC), which operates the INSURANCE CHECK UP program, though it does not return immediate results. You can reach the GSK VRSC at 1-855-636-8291 or online at https://www.gskvaccinescodes.com/vaccine-reimbursement-support-center.html.

## 6. Is more information available on setting up my practice and navigating VBV?

Yes, CareMetx, LLC, which operates VBV on GSK's behalf, has developed the GSK Vaccines Portal Reference Guide, located on the Dashboard under "Useful Links + Info", that provides additional information.

VBV Portal Reference Guide Link: https://portal-gsk.virmedica.com/api/files/dashboardguide

## 7. Does the website cost anything to use?

No, there are no charges or costs for providers to enroll and use the website.

## 8. Can the GSK VBV guarantee reimbursement?

The GSK VBV provides general reimbursement information only and does not guarantee reimbursement. While the website provides the best information based on our current knowledge, coverage and reimbursement information is subject to change by the payer without notice. Current requirements and policies should be verified with the payer.

## 9. Already a VBV user and having trouble logging in?

Please call the VRSC for assistance at (855) 636-8291 between 8am–8pm ET Monday through Friday.
Link: https://portal-gsk.virmedica.com/#/forgotPassword

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